



Transforming Transactions
into Relationships

NCR EasyPoint™ Solutions: Xpress Payment

The NCR EasyPoint solution, Xpress Payment, allows you to transfer in-person bill payment transactions to an easy-to-use Web kiosk-based solution placed in your retail locations.

- Achieve lower overall cost per transaction
- Optimize labor resources
- Reduce collection costs/fees
- Provide customer convenience
- Minimize reconciliation errors and simplify payment management
- Extend customer relationship marketing promotions to your customers



Enhance customer service while reducing costs

Your customers simply scan a bar code on their bill or enter a simple identifier such as their phone number. The kiosk presents their bill, accepts their payment, credits their account, and prints a receipt. The NCR Xpress Payment Solution can accept cash, checks, credit, or debit card payments into a secure enclosure. It's that easy!

Designed to provide easy reconciliation and payment management

NCR Xpress Payment Solution ties directly into your general ledger or point of sale. The bill payment application records all payments including cash denominations received for easy payment reconciliation. The software also monitors and communicates cash canister and printer media status for easy servicing. Since every company's requirements are different, our Professional Services consultants will work with you to design an application that integrates with your existing systems and workflow processes.

NCR EasyPoint Solutions: Xpress Payment

Touch your customers

You can use these payment transactions as an opportunity to touch your customers with targeted multimedia promotions and other important information, while reducing processing costs and reallocating collection personnel to other customer services.

NCR Xpress Payment Solution can be programmed to collect customer information to feed into your Consumer Relationship Marketing (CRM) database. You can even collect direct customer feedback through on-line flash surveys. NCR can help you tailor your Web site content into ATM-interface simplicity for use by customers who are uncomfortable with standard PCs, adding additional consumer touch points to your Web site investment.

Reinforce your branding

Our secure kiosk cabinetry with check writing stand can be branded with your company colors and logo. You can also run multimedia advertising or display product information on the screen when the kiosk is not in use. Multimedia features deliver full-screen motion video with fully synchronized audio playback.

Choose the right partner

NCR is the leader in providing self-service solutions with over 100 years of expertise in providing and maintaining mission critical devices such as ATMs and Point-of-Sale terminals.

NCR's responsive Global Services team supports the NCR Xpress Payment Solution. We offer a complete suite of services to address your business challenges, including:

- Project Management
- Business Impact/Return on Investment Modeling
- Human Factors Engineering/Consulting
- Written Functional Specification analyzing your workflow and specific solution requirements
- Installation
- NCR RemoteVison™ Monitoring and Maintenance Services

NCR Xpress Payment Solution Options

- 12.1" or 15" high-quality capacitive touchscreen interface
- Multimedia capability
- Intel® Celeron® or Pentium® III processor
- Hi Fi speakers
- Cash acceptor and verifier
- Check acceptor
- Debit/Credit card reader/pin pad
- Bar code scanner
- Receipt printer
- Motion sensor
- Infrared reader
- Branded, secure cabinetry



NCR

Transforming Transactions
into Relationships

www.ncr.com

NCR continually improves products as new technologies and components become available.

NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world.

Consult your NCR representative or NCR office for the latest information.

NCR EasyPoint is either a registered trademark or trademark of NCR Corporation in the United States and/or other countries.

All brand and product names appearing in this brochure are trademarks, registered trademarks, or service marks of their respective holders.

© 2002 NCR Corporation

Patents Pending

Printed in U.S.A.

EB-1514-0302